



Sexual Assault Centre of Edmonton

Annual Report

1998

The Sexual Assault Centre of Edmonton
Third Floor, 10355 Jasper Avenue
Edmonton, AB. T5J 1Y6

Business Line (780) 423-4102
24 Hour Crisis Line (780) 423-4121
Fax Line (780) 421-8734

Mission Statement

*The Sexual Assault Centre of Edmonton exists to:
Empower individuals affected by sexual abuse and assault and;
Empower communities to take action against sexual violence*

Board of Directors

Chair

Elaine Betchinski

Treasurer

Karen Smith

Secretary

Ruth Montgomery

Members

Katrina Haymond	Robert Lee
Julie Sklivas	Karen Schiltroth
Vince Tejada	Rosa Rudelich
Michelle Doyle	Deborah Peters
Sara Farkas	

Staff

Executive Director	Karen L. Smith
Receptionist	Rainy Goulet
Development Administrator	Kimberly Green
Bookkeeper	Deb Gouchey
Public Educator	Del Marlow
Public Educator	Marty Oliver-McBride
Director of Volunteer Services	Bree Claude
Director of Counselling Services	Barb McKenzie
Counsellor	Shirley Howarth
Counsellor	Jennifer Thomson
Child and Adolescent Therapist	Tansel Erdem
Child and Adolescent Therapist	Louise MacKay
*Executive Director	Catherine Hedlin
*Director of Public Education	Keith Turton
*Child and Adolescent Therapist	Mary Pudmoreff
	<i>* resigned</i>

**Sexual Assault Centre
of Edmonton**

Volunteers

Alfred O.	Elaine Degrandpre	Kim L.	Ron Krawetz
Anders O.	Elaine Betchinski	Kim O.	Ronee T.
Andrea G.	Elan A.	Kim S.	Rosa Rudelich
Andrea T.	Eleana Burke	Kimberly Green	Rosalie Chichak
Andrew Laskiwsky	Ellen Hughes	Kris Fowler	Rose Banda
Angela Wodzich	Emily H.	Kymerlee P.	Ross Sweetzир
Angie L.	Erin B.	Lance Schmidt	Rusti L.
Anita N.	Erin W.	Laurie Blakeman	Ruth B.
Anne L.	Gail G.	Laurie E.	Ruth Montgomery
April A.	Gaylene S.	Laurie T.	Ryoon Kim
Audrey C.	Georgann Wilkin	Leann Kacew	Saleena Haworth
Barb McKenzie	Ginny LaValley	Lee Laplant	Sandra Maygard
Barb S.	Gladis M.	Linda I.	Sandy R.
Becky M.	Glenda H.	Linsay Goulet	Sara Farkas
Benjamin Henderson	Gloria S.	Lisa D.	Sarah Halleran
Betty Grudnizki	Glynis Thomas	Lisa K.	Sarah T.
Bonnie S.	Gwen F.	Liz McCord	Shane Kaminsky
Brandy B.	Hanna Gorecka	Lori D.	Shareen S.
Brandy P.	Heather H.	Lori Rastas	Sharon Wilson
Bree Claude	Heejung C.	Louise MacKay	Shelley J.
Brenda K.	Heidi R.	Lydia C.	Shellie Ann Pilgrim
Bruce Hennel	Helma v. B.	Lyn Shearer	Shelly Bernard
Bryce C.	Jackie D.	Lynn Mc.L	Shelly Williams
Candace K.	Jackie L.	Madeline Nixon	Sheri T.
Cass C.	Jackie Specken	Marie C.	Shirley Howarth
Catherine B.	Jaimie R.	Marion G.	Silvana B.
Catherine Hedın	Janet W.	Marsha F.	Stacy K.
Cathy M.	Jason H.	Marty Oliver McBride	Stephanie M.
Chantal B.	Jenn W.	Mary Alice O.	Sue H.
Chantal S.	Jennifer C.	Mary Banda	Susan P.B.
Charmaigne D.	Jennifer D.	Mary C.R.	Susan McBride
Chelsea R.	Jennifer S.	Mary G.	Susan R.
Chris K.	Jennifer Thomson	Mary Jane Henning	Suzanne
Chris L.	Jill Turner	Mary Pudmoreff	Hindmarche
Chris N. V.	Joann S.	Meryl D.	Tamara Goulet
Christie O.	Joanne B.	Michelle Doyle	Tamara V.A.
Christine D.	Joanne Janzen	Michelle L.	Tammy B.
Christine Ericksen	Joanne T.W.	Michelle Miller	Tammy J.
Christine Leonard	Jocelyn R.	Monte Gannon	Tansel Erdem
Cindy Y.	Jodi Mc.	Nancy C.	Tanya B.
Claire J.	John Hennessy	Nancy R.	Teresa D.
Claire Klassen	Joseph T.	NatalieM.	Theresa H.
Cora E.	Julie Sklivas	Nicole F.	Thomas L.
Corrie M.	Justine C.	Nina H.	Tiffany B.
Darcy Levesque	Karen L. Smith	Pat H.	Todd M.
Deb Gouchey	Karen Smith	Paula MacLean	Todd M.
Deb Mac.	Karen Schiltroth	Paula Ramsey	Tracey W.
Deborah Peters	Kari A.	Pauline F.	Traci D.C.
Del Marlow	Kari W.	Peter Murphy	Tracey Geyer
Diane Shaw	Kathie H.	Rain H.	Vela T.
Don Kaminsky	Kathleen Mc.	Rainy Goulet	Velvet G.
Doreen J.	Katrina Haymond	Ray Leland	Vince Tejada
Dorrene B	Keira Mac.K.	Rita B.	Violet B.
	Kelly S.	Rita W.	Vivian D.
	Kelly-Ann K.	Robert B.	Vivian Leland
	Kerry P.	Robert Lee	Wally S.
	Kevin Hendricks	Rochelle P.	Wendy Zelmer
	Kim A.	Rod Gouchey	

Chair, Board of Directors

We are fortunate to have an incredibly committed staff who is passionate about their work and a diverse board with a broad range of skills and abilities.

The year 1998 has been a very exciting one for the Sexual Assault Centre of Edmonton. We are fortunate to have incredibly committed staff who are passionate about their work and a diverse board with a broad range of skills and abilities. This has led to a number of successes. We ended the year celebrating the many accomplishments of our board committees. Among these were a balanced budget; a full complement of Board members; a growing public awareness of the work of the agency in the community, and; intervenor status on two cases before the Supreme Court of Canada. Through our participation in each of these cases, *R. v. Ewanchuk* and *R. v. Mills*, our Advocacy Committee is ensuring that SACE continues to be a strong voice for victims rights.

Board members and staff continue to work together on committees and fundraising initiatives. This collective synergy has led to the very best of services for our client groups. Opportunities to get together and celebrate our successes continue to be enjoyed by board members, staff and volunteers.

We had an opportunity to say thank you and goodbye to several staff members. Catherine Hedlin had served as Executive Director for over seven years. We thank her for leading the agency to a position where it's work is both supported and highly respected by the community. Keith Turton, Director of the Public Education Program, had also been a long serving staff member. He will be remembered for the outstanding service he provided to community organizations. We wish both Catherine and Keith every success and much happiness in all of their future endeavors.

It's also important to recognize the many contributions that part-time contract or seasonal staffs have made to the agency. A thank you is also extended to Michelle Doyle who will not be seeking re-election to the Board. There is one other very large group of individuals that has made invaluable contributions to work we do. These are our volunteers. These individuals can be found working in all program areas of the Centre. To say that their contributions have been invaluable is an understatement. Nevertheless, this has certainly been the case. Many thanks to all of our volunteers.

After an extensive recruitment process for a new Executive Director, we were very fortunate to find such a qualified candidate in our midst. Karen Smith, formerly the Director of our Volunteer Program, has brought boundless energy and a style of leadership which will strategically lead her team into the next millennium. Amidst the many changes faced over the year, the staff have been unwavering in their commitment to the Centre and to one another. For this we are very appreciative. Transition is not always easy. In order to manage change successfully, a team must have a clear vision, understand the environment within which it operates, and be focussed

on providing the highest quality of service possible. This has indeed been the case.

I would like to thank each and every Board Member for his/her energies, talents and commitment to the work of the agency. It has indeed been a very rewarding personal and professional opportunity to serve as part of this team.

Elaine Betchinski

Treasurer, Board of Directors

Support from our core funders - the United Way and the City of Edmonton's Family and Community Support Services - has remained constant over the past three years, which in turn has allowed SACE to provide consistent and dependable service to its clients.

Thanks to the ongoing efforts of SACE staff, volunteers, and fundraisers, the Centre has achieved a balanced budget for 1998! Support from our core funders - the United Way and the City of Edmonton's Family and Community Support Services - has remained constant over the past three years, which in turn has allowed SACE to provide consistent and dependable service to its clients.

1998 was a big year for special projects at SACE. A number of significant grants were received that allowed SACE to complete new projects and perform much needed improvements to the office and counselling spaces. These grants are essential to achieving the goals of the Centre. During the past year the grants have enabled SACE to: make services more accessible to various groups in the community, represent the views of victims at the Justice Summit, and develop Outcome Measures for our clients. A special thanks to our new Executive Director, whose determination and persistence has directly contributed to receiving these grants.

I look forward to 1999, when new computers will finally bring SACE into the "20th Century"! Thanks again to all of the individuals and organizations whose donations of time and money enabled us to meet our goals.

Karen Smith

Executive Committee

The Executive Committee is normally required to meet each month prior to Board Meetings. Committee membership consists of the Chairperson, Past Chair, Vice Chair, Treasurer and Secretary. This committee serves to ensure the efficient delegation of tasks to the appropriate Board Committees, sets the agenda for Board meetings, plans and sets the agenda for the Annual General Meeting, and acts as a collective resource for the Executive Director. During the past year we had several vacancies on this committee, nevertheless we have met our mandate.

Elaine Betchinski

Personnel and Policy Committee

This past year has presented a number of challenges for the Policy & Personnel Committee. We began with the development of an executive director recruitment process and the successful staffing of this position. Recruitment for board and committee positions is an ongoing responsibility for this committee and we were fortunate to have been able to co-opt five immensely talented and committed individuals to the Board of Directors.

A review of the Centre's staff evaluation tools was undertaken and a new comprehensive evaluation process was developed for the Executive Director position. This evaluation tool, in turn, has been modified for all staff use. The committee has also undertaken the review of the Personnel and Policy Manual with a view to developing a comprehensive set of policies for use by all Board members, staff and volunteers.

Elaine Betchinski

Strategic Planning Committee

This fall the Board of Directors gathered for a two-day development workshop at the Community Information and Volunteer Centre in St. Albert. The weekend's agenda included a Board of Director's needs assessment, a review of board process and a brief evaluation of the Sexual Assault Centre's 3 Year Business Plan. We left the weekend with a renewed commitment to the Centre and its goals and a clear sense of where, as a Board, we needed to refocus our energy.

With the renewed membership choosing to meet monthly over breakfast, the Strategic Planning Committee reviewed its terms of reference and prepared for a new year. Just over two years ago, staff, volunteers, and Board members worked tirelessly to produce a three-year plan for the Sexual Assault Centre. Rather than reinvent the wheel, the Strategic Planning Committee began working its way through that plan recommendation by recommendation. We committed to developing detailed action plans for each recommendation, which would include measurable objectives, timelines and evaluation processes. Fueled by the momentum of the Board Development workshop, our hope was to evaluate the Centre's progress so far, provide renewed focus in priority areas and extend the strategic planning process to the years ahead.

Karen Schiltroth

Public Awareness & Fundraising Committee

I would like to begin my report by sharing that it has been a pleasure to work

with staff, Board members and other volunteers during the past year. Together, we have worked towards raising funds for the Centre as well as raising the level of public awareness of the Centre's invaluable contributions to the health of our community. The committee would like to thank Karen L. Smith (Executive Director) for her support of our initiatives as well as her leadership in identifying opportunities for our involvement.

Fundraising continues to be of major importance to SACE and the committee is very enthusiastic about its plans for 1999. With the addition of several new members, the committee will be pursuing potential joint fund raising initiatives with other community agencies.

Fundraising initiatives included participation in the Great Human Race, the Big Rock Eddies, The Gala on Whyte, and the sale of Entertainment '99 Books, chocolates and gift baskets. We also participated in the city's official welcome to Sheldon Kennedy in the fall. A booth was set up at the West Edmonton Mall where we were able to share public education materials and present Mr. Kennedy with a SACE sweatshirt in appreciation of his work to raise the awareness of sexual abuse issues.

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Elaine Betchinski

Advocacy Committee

Our two biggest events were our involvement in two cases in the Supreme Court of Canada.

1998 was a very exciting year for the advocacy committee. Although we had very few meetings this year, the initiatives that we did start were very important. Our two biggest events were our involvement in two cases in the Supreme Court of Canada. We received funding for both cases from the Court Challenges Program.

The first case was the case of *R. v. Ewanchuk*. Mr. Ewanchuk was acquitted in his Queen's Bench trial and the Court of Appeal sustained his acquittal. In this case the 17-year-old complainant was at a job interview when she was sexually assaulted. After repeated "No's" the accused continued his sexual advances on the young woman, until finally she was able to escape from Mr. Ewanchuk. The Crown appealed the case to the Supreme Court.

We intervened on the Appeal for several reasons. We felt that it was important to emphasize the fact that "NO" does mean "NO". In the Court of Appeal decision, the Justice also made some prejudicial and stereotypical remarks that we felt it was necessary to rebut. In his decision he wrote that the complainant was not wearing "a bonnet and crinolines". He also remarked that "in less litigious days the unwanted advances would have been rejected with a simple well placed knee". We felt that these comments were inappropriate.

We retained Paul Moreau of Witten Binder to represent us in the Appeal.

Mr. Moreau had been the Crown Prosecutor that had handled the Appeal in the Court of Appeal. He was completely familiar with the case and was eager to handle the case for us. The Appeal was heard on October 14, 1998. Karen L. Smith, Elaine Betchinski and Robert Lee attended the Supreme Court hearing in Ottawa. We took the opportunity to advocate our position and Karen gave several interviews. The Supreme Court has not made it's ruling on the case yet. However, we felt that the Appeal went very well and we are hopefully anticipating a favorable ruling.

The other case was the case of *R. v. Mills*. This case dealt with the rights of accused to obtain a sexual assault victim's medical and psychological records. In this case, Justice Belzil, of the Court of Queen's Bench ruled that the new criminal Code provisions dealing with the release of the complainants records were unconstitutional. His interpretation was that the laws did not adequately protect the accused rights.

We felt that this was a very important case for us to get involved in as we felt that the records were to the most part irrelevant and secondly a violation of the complainants rights to privacy. We were extremely pleased that Dale Gibson, one of the top experts in Constitutional Law in all of Canada, accepted our case. There were several intervenors in this case and Mr. Gibson and his associate Ritu Khullar were instrumental in coordinating all of the intervenors.

The Supreme Court hearing was heard on January 19, 1999. Ruth Montgomery, Karen Smith and Shirley Howarth attended the hearing in Ottawa. Katrina Haymond was also present at the hearing as one of the lawyers for the complainant. SACE issued a press release prior to the hearing and Karen conducted several interviews in Edmonton. Ruth Montgomery held a press conference in Ottawa the day before the hearing.

We felt that Mr. Gibson's arguments were well received by the Court and we felt that we had made a substantial contribution to the Appeal. The Supreme Court has not yet rendered its decision, it can take several months before they make their decision. We believe that the questioning by the Supreme Court Judges shows that we have a good chance of receiving a favorable decision and that the new law, which provides some protection to complainants, will be upheld.

Our upcoming plans for 1999 include a possible involvement in the B.C. Court of Appeal case in which the child pornography laws were struck down as being unconstitutional. We feel the creation of the child pornography is an abuse of children and the effects of possession of child pornography is an abuse of children.

We may also consider taking some action in the Saskatchewan case in which a Judge violated the Criminal Code by releasing the identity of two sexual assault victims.

1998 was an exciting and positive year for advocating on behalf of our clients and we are looking forward to more challenges and successes in 1999.

In 1999 we would also like to plan for advocacy initiatives outside of Court applications, as well as plans to be more proactive rather than reactive.

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Robert Lee

Executive Director

As I reflect on the growth and development we've had at the Sexual Assault Centre of Edmonton, I realize that it has been due to tremendous efforts of many caring and dedicated individuals. The Board of Directors, volunteers, funders, interested community members and staff have all worked together to ensure our clients receive the best possible service.

In February 1998, long time Executive Director of the Sexual Assault Centre of Edmonton, Catherine Hedlin, left our organization to pursue other employment.

Child and Adolescent Therapist Mary Pudmoreff resigned in April 1998, and SACE hired two Child and Adolescent Therapists to job-share this very demanding position, working with sexually abused children and teens. We were fortunate to secure the expertise of Louise MacKay and Tansel Erdem.

During 1998, there were several other staffing changes. Keith Turton and Bree Claude of the Public Education Department both left their positions. We were extremely fortunate to hire Del Marlow and Marty Oliver-McBride to fill these very busy positions.

We did not lose Bree Claude! Bree accepted the position of Director of Volunteer Services. She continues to encourage the Volunteer Program to evolve and grow, so that SACE is recognized as a leader in volunteer management within the Edmonton area.

Over the course of 1998, SACE benefited from the expertise of several temporary employees. Mary Banda and Marty Oliver-McBride were wonderful additions to the Volunteer Services Program for the duration of their temporary employment grants. Shellie Pilgrim and Lila Lapierre joined the Administration team, both working on a six month contract.

Mary Banda, Marcela Olivares and Shefali Somani were contracted to provide Cultural Broker services to examine how SACE can become more accessible to New Canadians within our community. This was part of a Diversity Project funded by Heritage Canada.

Diane Reinke was hired on a Wild Rose Foundation grant to develop a training program to improve access by the deaf and hard of hearing community to the services at SACE. Jackie Frost and Joanna Bolster were hired with a grant from the Alberta Law Foundation to develop a questionnaire for our clients about their experiences with the justice system. With those results, SACE made a presentation to the Alberta Justice Summit in September of 1998.

I thank Shirley Howarth, Jennifer Thomson, Barb McKenzie, Lorraine Goulet and Kimberly Green for their ongoing diligence in order that SACE can continue as the voice of advocacy for survivors of sexual violence in our community. Together we make a wonderful team!

During the summer, SACE board members, volunteers and staff were very involved in the 1998 IAVE (International Association for Volunteer Effort) World Volunteer Conference that was held in Edmonton. It was a wonderful opportunity for SACE to show our commitment to volunteerism. SACE was also active in Sheldon Kennedy's Cross-Canada in-line skate to promote awareness of child sexual abuse.

In October, three SACE representatives traveled to the Supreme Court of Canada in Ottawa. We had been granted Intervenor Status for the *R. v. Ewanchuk* "No Means No" case. This was an Edmonton situation in which a young woman said "No" to the sexual advances of a potential employer during a job interview. The results of this case will have implications for people across the country. SACE has also been granted Intervenor status in the *R. v. Mills* case regarding the release of counseling files to the defense. This case is to be decided in 1999. What an opportunity for SACE to provide leadership at a national level! Many thanks to Robert Lee and the Advocacy Committee for their work.

As 1998 drew to a close, SACE was finishing the formulation of various surveys to complete an outcome measures project. Data will be collected during 1999 in order to evaluate present services and to help plan future directions of the agency.

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The Sexual Assault Centre of Edmonton looks forward to the new millennium and developing new and innovative programs in response to our community's needs. Human service needs can only be met when people are valued and respected as individuals. SACE will continue to work towards our goal of empowering individuals and communities to take action against sexual violence.

Karen L. Smith

Counseling Services

Direct Service to counselling clients was provided primarily through the group programs, which were held from February to May and September to December. These groups included those for adult survivors of Childhood sexual abuse, (AMAC I group) as well as for survivors of sexual assault, (SASS group). Information series for potential group participants were held in January and May of 1998.

Additions to the counselling program include the introduction of a new group (Process group) designed for clients who have completed the AMAC or SASS group. This group began in May and is an on-going support group for clients to address issues in everyday life as they continue their healing from sexual violence.

Additions to the counselling program include the introduction of a new group (Process group) designed for clients who have completed the AMAC (Adults Molested as Children) or SASS (Sexual Assault Survivors Support) group. This group began in May and is an on-going support group for clients to address issues in everyday life as they continue their healing from sexual violence. As well, designation of a daily intake hour for clients to book an initial counselling session was started early in 1998. This procedure has streamlined the counselling intake process and allows clients to be booked more efficiently.

SACE has continued to attract counselling students, with five students doing placements in the counselling program last year. SACE counselling staff shares in providing training and supervision of counselling students. One of the primary ways of doing this is through weekly case conference where students are encouraged to discuss client concerns.

1998 was a busy and productive year in counselling, with the service being fully utilized. The development of group programs and counselling student placements are likely to be continued and expanded into 1999.

Barbara McKenzie

Child & Adolescent Services

During the last year, the Child and Adolescent Program went through several fundamental changes. The biggest change involved Mary Pudmoreff leaving SACE and her full-time position being filled by two part-time therapists, Louise MacKay and Tansel Erdem. They took over the position in May of 1998 and the transition was handled effectively.

Currently, Louise is available on Monday and Tuesday as she provides counselling for the teenagers and adolescents. Whereas, on Wednesday and Thursday, Tansel provides counselling to the children. In May of 1998, the Child and Adolescent Program had a two or three month waiting list and at present, there are only one to two names on the list. Thus, the Child and Adolescent Program is meeting the expectations of the Sexual Assault Center and meeting the needs of the clients by providing services as soon as possible.

During the latter part of 1998, the Child and Adolescent Program received strong support from the community. Specifically, the Levi-Strauss Community Involvement Team Fund and the Kiwanis Club contributed generous donations for toys and play equipment for the playroom.

During the latter part of 1998, the Child and Adolescent Program received strong support from the community. Specifically, the Levi Strauss Community Involvement Team Fund, and the Kiwanis Club contributed generous donations for toys and play equipment for the playroom. The playroom now has new toys and puppets with the help of their donations. The redesigning of the playroom will continue to be a goal for the coming year.

In addition to providing counselling, the therapists were involved in various presentations throughout the year such as the Annual Volunteer Conference, SACE volunteer training's, and a presentation to the United Way with the hope to receive funding for the Child and Adolescent Program. Also, throughout the year both therapists spent time answering a wide variety of consultation calls from professional and lay individuals throughout Alberta regarding cases and services.

In 1999, the Child and Adolescent Program will continue to provide the effective services that were previously described. In addition, the redesigning of the playroom into a more therapeutic setting will continue. As well, in the spring or fall of 1999, the program is planning to offer a group for adolescents who have been sexually abused. Both Louise and Tansel would like to thank the staff and board members of SACE for making their transition smooth and for making them feel welcome.

Louise MacKay and Tansel Erdem

Public Education

1998 was a year of change for the Centre and for the Public Education Program. Three new Public Educators, Del Marlow, Marty Oliver-McBride and Jennifer Thomson shared the two Public Education positions during the second half of 1998. We all came on board with fresh enthusiasm and a commitment to not only maintain the status quo, but also to enhance the Public Education Program with each our own strengths and styles. While we greatly benefited from Jennifer's contributions based on her strong counselling background, she ultimately decided to return to her counselling position only and to concentrate on her studies. With Jennifer's departure, Marty took on the full time position with Del.

1998 saw us deliver 348 presentations and workshops to 13,175 persons. We mailed out 130 information packages to agencies and individuals. Safe and Happy and C.A.R.E. continue to be a very important part of our work in Public Education. Fourteen workshops and presentations on personal safety education for children were delivered to parents and teachers. Personal safety education for children is uppermost in reducing, if not preventing, the incidence of child sexual abuse.

Personal safety education for children is of the utmost importance in reducing, if not preventing, the incidence of child sexual abuse.

Public Education continues to be busy delivering presentations to Junior and Senior High Schools on Dating Violence, Sexual Harassment and Sexual Assault. We also present to such diverse groups as the U. of A. Education students, Edmonton Institution For Women, Employment Readiness Programs, Victim Services, Uncles At Large and many more. We set up displays around the city in venues such as Edmonton Women's Show, Emergency Services Expo and Caritas Art Display "Surviving the After Effects of Sexual Abuse". Public education is also involved in crisis intervention for teachers after a recent sexual assault in a local junior high school .

Public Education updated the SACE fact sheets and pamphlets in 1998. Updating and revising our Public Education materials is an ongoing task. In 1999, new materials such as a pamphlet outlining legal issues relevant to sexual assault, and tips on how any one of us can take responsibility for increasing awareness about inappropriate sexual behavior when we see it happening. A similar handout would focus specifically on what men could do to help and perhaps another would target teens. We also hope to create a new "Safe and Happy" kit because the original author no longer published this material. The new kit would be based on the original but updated and would include input from community professionals. The new kit would be the property of the Sexual Assault Centre of Edmonton.

Public Education staff participate various committees including December 6th Memorial, International Women's Day, Diversity, Prime Time For Women, Expecting Respect and Outcome Measures.

In 1999, we expect to be just as productive and feel "up to" any challenges we may encounter.

Del Marlow and Marty Oliver-McBride

Volunteer Services

1998 was a year of smooth transitions for the Volunteer Program at SACE. Karen L. Smith moved out of the program and into the position of Executive Director. After one and a half years in the Public Education Program, I was successful in the competition for the Director of Volunteer Services position. I have been extremely fortunate to inherit a healthy and thriving volunteer program and to have the expertise of the previous Director of Volunteer Services at my disposal.

The Volunteer Program continues to be the backbone of the Sexual Assault Centre of Edmonton. In 1998 the Volunteer Program had 158 volunteers providing 10, 878 hours of client service. There were 12 board members who contributed over 1,780 hours through board meeting and committee

In 1998 the Volunteer Program had 158 volunteers providing 10, 878 hours of client service. There were 12 board members who contributed over 1,780 hours through board meeting and committee participation. 93 volunteers assisted with fundraising and special events providing 2489 hours of volunteer work. 69 volunteers provided 7,654 hours of agency support through public education, reception and clerical duties, and volunteer training.

participation. 93 volunteers assisted with fundraising and special events providing 2,489 hours of volunteer work. 69 volunteers provided 7,654 hours of agency support through public education, reception and clerical duties, and volunteer training.

One of the great adventures of 1998 was our ability as volunteers and staff to participate in the International Association of Volunteer Effort Conference held in our city. It was an opportunity to show other countries and our city the incredible commitment this agency and its members have to volunteerism. SACE members appeared in droves and gained an unforgettable volunteer experience.

The Volunteer Program received funding from the Wild Rose Foundation for an exciting project in 1998. The project was to determine how to improve access by the deaf and hard of hearing to the Sexual Assault Centre of Edmonton. The project was carried out by Diane Reinke who made several suggestions on how to improve services and accessibility to this population as well as gave us some insight into the unique nature of the needs and issues faced by these victims of violence. Well done Diane and thank-you Wild Rose for the support!

We continue to utilize the recruitment expertise of the Volunteer Centre of Edmonton, the Community Information and Volunteer Centre of St. Albert and the Volunteer Information Centre in Sherwood Park. Our community relationships continue to grow stronger as we maintain and develop positive relationships with the Edmonton Police Service, The Support Network, The AIDS Network of Edmonton, Emery Jamieson Law Firm, the Sexual Assault Nurse Examiners Project, the Eating Disorders Education Organization and the Ladies First Self Defense School. All of these organizations participated in the training and development of our volunteers, either through crisis line training or volunteer monthly meetings. As these community partnerships flourish our volunteer program becomes richer.

1998 has been an exciting and challenging adventure. I look forward to the years to come!

Bree Claude

<i>Statistics</i>		
<u>Crisis Calls</u>	1997	1998
<i>Recorded Calls</i>		
Child Sexual Assault – <i>Female</i>	382	318
Child Sexual Assault – <i>Male</i>	109	87
TOTAL CSA	491	405
Sexual Assault – <i>Female</i>	431	385
Sexual Assault – <i>Male</i>	64	54
TOTAL SA	495	439
Adults Molested as Children – <i>Female</i>	1190	1134
Adults Molested as Children – <i>Male</i>	206	148
TOTAL AMAC	1396	1282
Other Calls	6500	7939
Total Calls	8882	10065
<u>Adult Client Services</u>		
Program Hours		
Individual	797.75	925.50
Group	2380.00	1487.50
TOTAL	3177.75	2413.00
Number of People Served		
Individual	226	148
Group	34	49
TOTAL	322	287
Male	35	26
Female	287	261

<i>Statistics</i>		
<u>Child & Adolescent Services</u>	1997	1998
Program Hours		
Direct Service	89.75	282.00
Other Service	71.50	88.00
Community Collaboration	48.50	64.50
Crisis & Consultations	214.75	419.00
Intake	28.00	25.50
No Shows	56.00	82.00
Clients Seen		
Victim Girls	86	123
Victim Boys	1	11
Mother Figures	9	10
Father Figures	1	1
Other	0	3
TOTAL	97	148
<u>Public Education Program</u>		
Presentations		
Students	174	128
Community	115	100
Professionals	69	96
CARE	13	8
Safe & Happy	11	11
Other	0	1
TOTAL	382	344
Audience		
Students	6122	4645
Community	5768	6392
Professionals	2492	1996
CARE	168	85
Safe and Happy	222	211
Other	0	1
TOTAL	14772	13330

<i>Statistics</i>		
<u>Volunteer Program</u>	1997	1998
Number of Volunteers	363	332
Volunteer Hours	23307	22801